

# Annual Report 2020



**Caritas Catolica Oradea**



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***“As the Father has loved me, so have I loved you. Now remain in my love. (John 15:9) this is what Jesus asks from us in the gospel. How is that possible? By staying close to him in broken bread. Before the tabernacle and the living tabernacles, the poor. The Eucharist and the poor help us to remain in love and take over the mentality of broken bread. May the Lord grant us the grace to choose the way of God's word: the path of humility, communion, and renunciation.” (Pope Francis' message to Caritas staff)***

In the Year of the 52nd International Eucharistic Congress which is to be held in Budapest, it is particularly important that we all take on the mentality of broken bread. Under the present circumstances, jaded and exhausted people starve for nutritious bread. And Caritas Catolica, as the Church's embrace arm, caressing hand, and spacious heart, provide this nutritious bread for those most in need.

During the raging coronavirus pandemic, this bread was even more needed, as the number of the "starving" people has increased greatly. Caritas Catolica responded very quickly to this challenge and acted effectively to help those in need. And the extended voluntary service has indeed saved lives of the sick and the elderly who have been abandoned, especially during the lockdown.



We are grateful to all the foreign and inland benefactors of our diocese for helping our service with generous donations and ongoing transports despite the epidemiological restrictions, so that we could provide truly nutritious bread to those entrusted to us.

Thanks to all the employees of the diocesan organization for their service and the patience and professional knowledge, tenderness and selflessness with which they work.

Special thanks to the volunteers for daring to become a symbol in a forprofit-oriented world, for daring to be the builders of a better world and a more lovable Church.

I continue to encourage all employees, volunteers, pastors, educators, students, and believers to provide nutritious bread to those who are starving and thirsting for God's mercy and to challenge today's culture of culling and indifference.

With blessing,

Böcskei László, bishop



# Management Info

2020 has been a year that we couldn't have imagined. The social and economic impact of the pandemic affected all parts of society, including our organization. This meant less funding and higher demand for social assistance.

Working during the pandemic has put both our employees and the entire organization to the test. We had employees who had to work under quarantine and could not go home to their families for several weeks, some had to be temporarily sent to technical unemployment, while others had to go and work in the homes of beneficiaries, having direct contact with them every day, crossing the front door of their homes knowing that at any time they can be infected with the virus. Their attitude has proved much more than a simple sense of duty. The situation has demonstrated once again that the work of Caritas employees is not just a job, but a vocation.



In addition to our paid employees, there were also dozens of volunteers who joined us out of compassion and have selflessly offered to help the elderly and vulnerable people during the state of emergency together with the Caritas team.

It was very pleasant to see the joint effort of warm-hearted people, which also indicates divine providence. Throughout the year, we were also at risk of getting less economic support, but we saw that God takes care of us because we do what we do in His name.

## What we've done during the pandemic?

- We set up a voluntary service to help vulnerable groups during the COVID-19 lockdown - we served 70 people a day (details in the chapter on Volunteering)
- We have doubled the number of social beneficiaries to whom we offer periodic aid packages
- Given that our own government did not provide assistance quickly enough, we obtained masks and protective equipment from Hungary through partnerships with local and national political actors.
- Apart from the boarding school, which we were forced to close due to the introduction of online education, we have kept functional all our other services, including home care, social canteens and nursing homes for the elderly
- Despite the economic difficulties, we have also managed to launch a new service to help women with breast cancer
- We have entered a partnership with the newly-founded National Food Bank in August 2020, so that we too, can benefit from the food donations offered at national level by the big supermarkets



## Major changes and investments of the year

- To compensate for the economic losses caused by the lockdown, at the end of 2020, we opened a new store of second-hand products in a frequented area of Oradea
- We have equipped all existing Caritas stores with surveillance cameras
- With the support of the Bihor County Council, we have completed the renovation of the ground floor offices of St. Joseph's Center and equipped it with the necessary fire protection systems
- As part of the Salonta Home Care Project, we have purchased a car suitable for transporting patients with wheelchairs
- We have equipped the soup kitchen in Marghita with a new oven
- To protect the elderly people from the risk of infection, we moved the Home Care Center from the St. Elizabeth Nursing Home building to our new headquarters, St. Joseph's Center.
- Due to the pandemic, the program of intervention in situations of natural disasters, and the program of collecting clothes from local communities had no activity



Our plans for the future include the continuation of the internal renovation of St. Joseph's Center and the development of a department to provide day care center services for the elderly, as well as to relaunch and develop the medical offices that have lately been operating with reduced capacity.

We thank our external and internal sponsors who have stood by our side and done their best to deliver to us the goods collected in this difficult situation. Without everyone joining forces, we would not have been able to get past 2020. We are grateful to all those who have contributed to this with their effort and talent. Only in this way will we be able to continue the humanitarian mission that Caritas undertook three decades ago.

## Aid office

The distribution of aid in communities affected by poverty is a priority axis in the activity of our organization, completing the range of social services provided by Caritas Catolica. In the year of the pandemic, we have strived to offer as much help as possible not only directly but also through partnerships with local authorities and different institutions.

### Thus, we have provided regular donations for disadvantaged communities through:

- social departments of **8 city halls** (Cherechiu, Vârciorog, Finis, Ineu, Husasău de Tinca, Tulca, Ciumeghiu, Săcueni),
- **4 educational institutions**,
- **44 parishes** (38 Catholic, 4 Reformed, 1 Orthodox, 1 Pentecostal)
- **3 public health institutions**

### During the year we distributed to the needy roughly:

- 1.000 Christmas packages
- 110.000 kg of used clothes
- 750 furniture items
- 30 of mattresses
- 117 boxes of personal hygiene items
- 11.700 canned non-perishable food
- 90 boxes and another 400 separate items of medical supplies
- 940 boxes of household items
- 10 boxes of school items







The social canteen in Oradea provided daily food for **170 people**, including:

- **70 institutionalized elderly** people (for whom we offered 3 main meals and 2 snacks),
- **40 social cases** (homeless people, families and pensioners with low income, who benefited from a daily hot meal),
- and also a number of **paying customers** (catering subscribers)

In 2020, the soup kitchen operated with 10 employees, as follows: 1 kitchen chief, 3 cooks, 1 cleaning lady and 1 full-time cook helper, as well as 1 driver, 1 social worker and 1 part-time cargo handler.

Due to the pandemic, we have placed special emphasis on protection and prevention – wearing protective equipment and disinfecting surfaces often. This is how we managed to keep the activity safe and get through the year without cases of illness.

Since August 2020 we have started a collaboration with the newly established local branch of the National Food Bank, which aims to reduce food waste. Through this collaboration, our association receives a part of the food donated at national level by hypermarkets with a short expiration date. We use these as raw materials for cooking in the social canteen, or we redistribute them to registered beneficiaries and other partner organizations, with social activity. During the year we benefited from short-term food donations from the Food Bank in total amount of 20.500 lei (≈4150 €). Thanks to our hearty and loyal partners, we have received an even greater amount of food from internal and external sponsors for whom we are very grateful and whom we call in the thanks section of the report. In turn, we have provided food donations to dozens of local NGOs including organizations to help gypsies, people with disabilities, children's homes, youth groups, and poor communities.



# Volunteering

Even if due to the pandemic, we were unable to carry on with our usual volunteer programs, we have still managed to involve many volunteers in the work of our organization in 2020.

In March, before the outbreak of the pandemic, our volunteer Ecaterina Kimpan, was a laureate at the Volunteers Gala, organized by the Oradea Social Community Administration (DASO), for her work at St. Elizabeth's Elderly Home. Mrs. Kati came to the elderly home every day with freshness and diligence that denies her 83 years of age, only to make available to the community the talent with which God has blessed her: sewing.



Weekly, she did 10-12 hours of volunteering at St. Elizabeth's home – patchwork and bed linen, sewing buttons, changing zippers– under her fingers the old clothing so much loved by the elderly residents was renewed. In addition to this, she also volunteered at every public event at which the home was present – for example, at the winter charity fairs, organized annually by the Roman Catholic Diocese of Oradea – most of the products for sale, being made by the residents of the home, also under Mrs. Kati's coordination. That is why we nominated her for the award of the most active volunteer at the DASO gala and we believe that she fully deserved to win this honor.

After the outbreak of the pandemic, we suspended all volunteering activities in the nursing homes and in the social canteen, but we also set up a new service through which we shopped, purchased medicines and paid bills for elderly people over the age of 65, who for safety reasons were forbidden to go out on the street during the state of emergency.

"In difficult times like this, anyone who has a heart should try to help those, who are most vulnerable. We frequently do shopping for an old lady, who had multiple surgeries and can barely walk. We also care for a younger man, who had both of his legs amputated. I recommend volunteering to all. It makes you happy and also makes the other person happy, as they feel cared for and appreciated."

Feri, 23  
Volunteer, Caritas Romania

International Volunteer Day, 5 December 2020



Through our team of volunteers we managed to help around 40-50 such cases every week. On the occasion of World Volunteer Day in December 2020, the international organization Caritas Europa has initiated a visibility campaign in which for a week they posted every day a confession about the experience of Caritas volunteers from all over the world. We are proud because 3 of



the 5 cases presented individually were volunteers of Caritas Catolica Oradea.

Towards the end of the year, when the epidemiological situation allowed this, we resumed the traditional actions of distributing hot food on the streets in winter, the campaign to be continued in the first 2 months of 2021 with the financial support from Stichting Oost Europa Boskoop (the Netherlands).

We thank all the volunteers who joined the Caritas team, and proved a

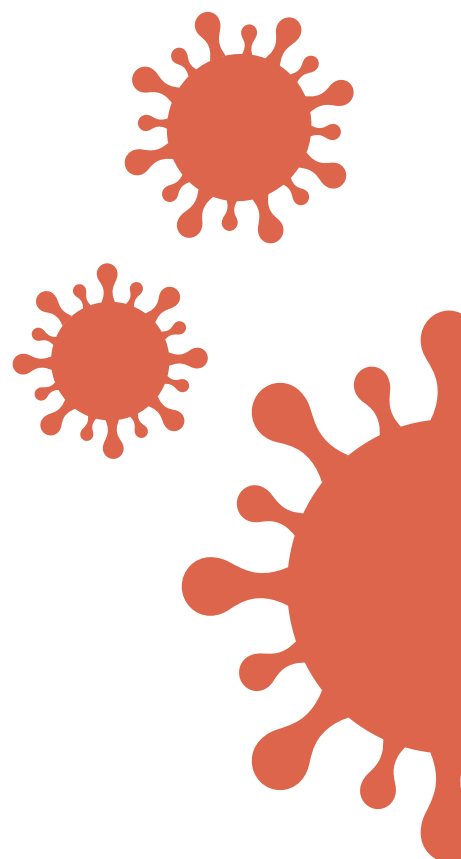
special civic spirit during the pandemic. At the same time, we thank the sponsors who understood the importance and potential of these activities and supported us throughout the year.



Magdi (37) and Zsofi (16) are mother and daughter, who work as volunteers for Caritas Catolica in Oradea, Romania delivering food packages to elderly people during the coronavirus lockdown.

"I always wanted to volunteer, and now I had time to do it, because I had to close my business during the lockdown. The elderly were so thankful for what we did, because most of them were lonely and avoided going outside as they feared the virus. It gave them a sense of security to have someone visiting them on a daily basis. Having a conversation was more important for them than the food itself."

Magda and Zsofi  
Volunteer, Caritas Romania



## Elderly Homes - Oradea

The year 2020 was marked by the shadow of the COVID-19 pandemic that has affected the lives of residents as well as the lives of employees. Starting with April, based on a government ordinance, elderly home employees have been forced to work in tours under quarantine at their workplace, without leaving the elderly home for 14 days, after which they went into self-isolation at home for another two weeks, repeating this cycle for 2 months until the end of the state of emergency.

Even after the end of the lockdown, as a preventive measure, the elderly homes operated under quarantine until the end of the year. Residents were not allowed to go out on the streets, and were allowed to receive visitors very rarely and only in a controlled environment, most of the communication with families being done by phone or online. Even if these measures have created some discomforts, we are glad that through them we managed to protect our beneficiaries, with no case of covid registered in the elderly homes of Oradea.





## Elderly homes - Oradea

	<b>Saint Elisabeth's Elderly Home</b>	<b>Saint Martin's Elderly Home</b>
General number of residents	34	32
Number of staff	14	20
News / investments	<ul style="list-style-type: none"> <li>• We have extended the dormitory with 3 rooms after moving the CID offices</li> <li>• Through a church sponsorship we managed to buy 1 large TV for the living room, a piano, 1 small fridge, 1 microwave and a toaster</li> <li>• We have installed remote control front gates</li> <li>• 3 employees took part in a professional development course on dementia – with the financial help from Stichting Steungroep Nederland Roemenie</li> <li>• Employees received continuous supervision from psychologists paid from the fund of the professional development project In guten Haenden funded by Caritas Schweiz</li> </ul>	<ul style="list-style-type: none"> <li>• We renovated the entire electrical system with the material help received from the organization Caritas Vincen-tius Schijndel</li> <li>• We purchased new kitchen equipment, which contributed to the improvement of the services provided through the help received from the Caritas St. Petrus organization in Uden</li> <li>• 4 employees participated at the professional development course on caregiving to demented patients – where they learned not only care techniques but also about the correct way to arrange the environment corresponding to the disease – all with the help of the foundation Stichting Steungroep Nederland Roemenie</li> <li>• Employees received continuous supervision from psychologists paid from the fund of the professional development project In guten Haenden funded by Caritas Schweiz</li> </ul>
Plans for next year	<ul style="list-style-type: none"> <li>• We wish for the psychological supervision to be continued. It is a desire of all parties</li> <li>• We wish to acquire a new service car for the benefit of the home</li> <li>• We want to place outdoor benches in the yard</li> <li>• We want to improve the adaptation of menus to the special needs of residents with diabetes whose number has increased significantly in the last year</li> </ul>	<ul style="list-style-type: none"> <li>• We wish to renovate the bathrooms and the dining room on the ground floor.</li> <li>• We need new blankets for the armchairs on the corridors, which are being constantly washed and repaired. Having different colors and textures are important for creating a friendly environment for dementia patients.</li> <li>• For the safety of the beneficiaries, we would like to close the stairways with small security gates, of which three more would be needed</li> </ul>



# Home Care Service (CID)

Within the service, we provided medical and social care services to a total of **445 beneficiaries** during 2020. We provided this service in 6 localities (Oradea, Salonta, Sălacea, Marghita, Osorhei, Săcueni) and the assigned villages, with a number of staff as follows: 9 nurses, 2 social assistants, 5 caretakers, 2 medical doctors, 3 physiotherapists, 1 coordinator/physiotherapist.

A significant part of the services (365 cases) was settled by the Bihor Health Insurance House(CAS), under the contract according to which all services of a medical nature had to be supervised by employed doctors. Another part of the services was covered by the project for the development of social services – with European funding – within which we were able to provide free social, medical and recovery services to the beneficiaries included in the project.

In the year 2020, for safety reasons in the protection against coronavirus, the headquarters of the Home Care service was moved from Spartacus street to the new headquarters of the association: P-ta Ion Creangă

nr. 2. As a result, we had to renew all the documents related to the operating authorization with both the Ministry of Health and the Ministry of Labor. The new headquarters is more appropriate, the space being larger both for offices and for the storage of medical supplies.

This year we have carried on with the 2 projects financed by EU in Oradea and Salonta. The benefits of the project consist in the free care of a larger number of beneficiaries, respectively the purchase of equipment and materials necessary for the care. Projects will continue until 2022. Throughout the year, the financial sponsorships received from the Franciscan Sisters in Breda, as well as the medical materials received from the SOEB Foundation in Boskoop, the Netherlands, had a vital importance in maintaining the home care activity. We thank with all our hearts for their contribution in alleviating the suffering of the sick!







At the Marghita branch office various events and activities were held in 2020, having had the following services: St. Anthony's Elderly Home, St. Margaret's Elderly Home, Home Care and soup kitchen.

**St. Anthony's Elderly Home** during 2020 had an average of 23 beneficiaries who were cared for by 11 employees as follows: 1 coordinator, 1 social assistant, 1 social worker, 1 nurse, 1 cleaning lady, 5 caretakers and 1 physiotherapist.

In **St. Margaret's Home** were hosted on average 24 beneficiaries who were served by 12 employees: 1 coordinator, 1 social assistant, 1 social worker, 1 cleaning lady, 1 physiotherapist, 2 nurses and 5 caretakers.

In 2020 – the Marghita **Soup kitchen** with a team of 3 people had an important role in helping disadvantaged people and needy and low-income families. The average number of beneficiaries who frequented the soup kitchen was 32 plus the beneficiaries of the two nursing homes, which in turn were served by the soup kitchen. People in need and without income received

a free daily hot meal at lunch, and for the elderly homes they prepared breakfast, lunch, snack and dinner.

The social canteen had a pretty significant investment thanks to Mr. Harold van Overbeek and the group Stichting Werkgroep “Een Aarde” from Asten, the Netherlands, this consisting of the purchase of a professional oven.

In order to ensure a higher level of comfort for the beneficiaries, among the plans for next year we have foreseen the continuation of the modernization of St. Margaret's Home by arranging a terrace and a living room.

For St. Anthony's Home we are considering setting up a sports field with different outdoor fitness equipment – specially designed for elderly and disabled people.

For the soup kitchen we would like to purchase of an eight-burner stove, the old one has over 25 years with burned stoves, from which only 4 are functional.

Due to the pandemic starting with the 9th of March, 2020, we have taken the decision that, in order to protect the beneficiaries and to avoid possible illnesses, both elderly homes would operate under quarantine. Thus, visits and access of foreign persons were forbidden. Also, the

necessary protective masks, gloves and disinfectant solutions were provided to the staff. With the establishment of the lockdown in April 2020, the workplace isolation of elderly home employees was implemented, divided into two shifts, for a period of 14 days each. During this period, the families of the beneficiaries kept in touch with them permanently, through the phone and video calls. Even so, in October at St. Anthony's Home, we recorded cases of coronavirus among both employees and beneficiaries. Fortunately, everyone has recovered successfully by the end of the 14-day period of total quarantine, and now all are feeling well and healthy.



The Caritas filial in Tasnád had 12 employees in 2020, eight of whom were full-time and four were part-time, and the management body consisting of 5 volunteers.

On average, the daycare center was visited by 22 elderly people daily and 39 social cases have received hot meals at the soup kitchen on a daily basis. On average, 38 beneficiaries have received home care.

Caritas in Tasnád operates the Happy Bogdánffy Szilárd & Edith Gröger Seniors Day Care Center, the beneficiaries are picked up from their home every morning by the organization's car and taken home in the afternoon. There are three meals in the day care center (breakfast, lunch, snack), bathing and washing facilities. On request, we transport patients to a general practitioner or specialist, we help them to solve various private problems (pension problems, legal prob-



lems, purchase of medicine, etc.), we shop for them. Special education teacher takes care of the physical well-being of the elderly, enriches their daily life with different activities.

The coronavirus pandemic has forced us to close the daycare center for a few months. During this period we delivered breakfast, lunch and snacks to the homes of our elderly beneficiaries in compliance with all epidemiological regulations, we continued to shop, acquire medicines, and washed their clothes.

Another service is the soup kitchen from which socially disadvantaged people receive daily hot meals. They mostly come to take away their lunch in person, but there are cases for whom the staff delivers it to their homes, as they cannot walk because of illness and old age.

In addition to those helped with hot food every day, 520 food packages were distributed per week during the lockdown (8 times during the month of March-April) to low-income families. Week after week, the staff and volunteers involved in the action demonstrated empathy and love for their fellow human beings in need. This action was made possible by the financial of local companies. Furthermore, we tried to fulfill the many requests we received by phone from old people, who did have a stable financial background, but due to virus protection regulations they could not go out to do shopping for themselves.





The employees of the home care centre strive to meet the needs of Tășnad and the surrounding villages, as well as the settlements of Tasnádszántó and the related settlements of Érkőrös and Érszodoró. There is a growing demand, more and more lonely elderly people living alone who need medicine and someone who listens to them.

Caritas' second-hand clothing store sells goods received from sponsors in Germany and Austria, with minimal revenue helping to reduce the organization's spending.

A major transformation process has begun at the big meeting hall of Caritas headquarters in Tășnad, where we are arranging a room for a future afterschool program for socially disadvantaged children, financed by an European Union project announced and won through the South-West Satu Mare Local Action Group (GAL).

Thanks to our Dutch sponsors, we have equipped

the soup kitchen with two gas stoves and accessories (baking trays, kitchen robot)

The additional costs caused by the epidemic and the lack of material transports in 2020 have caused great problems in covering our costs, which unfortunately can be seen in the sales, incomes are significantly lower each month. For this reason, we would like to ask for the help of our foreign sponsors, both in the form of shipments and through financial assistance.

Thank you all for your support so far!





# Transports

In 2020 we have received the following quantities of shipments from our external sponsors:

donor	Nr of transports	Cubic meters
STICHTING CARITAS UDEN	17	1564 m <sup>3</sup>
STICHTUNG CARITAS SWOLGEN	2	186 m <sup>3</sup>
PFARRE MARIA ANZBACH	21	210 m <sup>3</sup>
STICHTING OOST EUROPA BOSKOOP	6	460 m <sup>3</sup>
FREUNDKREIS ORDEA-VILLINGEN SCHWENNIGEN	7	650 m <sup>3</sup>
LANDESKLINIKUM WAIDHOFEN/YBBS	1	80 m <sup>3</sup>
CARITAS ST. PÖLTEN	1	16 m <sup>3</sup>



*In 2020 our dear friend and sponsor, Toos Aerts, has sent us her last donation from Swolgen after deciding to retire from international charitable activities. We are honored to have benefited from her good deeds for nearly two decades.*

*Toos and her husband, Harry Aerts, collected and sent second-hand goods to Caritas in Oradea, using their own personal contacts. They turned a barn into a charity collection center. The goods were carefully collected, selected and packaged so that some of them could be distributed directly to those in need, while another part was sold in our second-hand stores to ensure the maintenance of our social activities with the proceeds.*



From the 27th of March, we had to close all stores, following the lockdown caused by the pandemic. The employees of the Caritas Shops were sent to technical unemployment for a period of two months. Shops were reopened on the 25th of May.

In context of the financial crisis caused by the Covid-19 pandemic, we have had to make a series of restructurings regarding the economic activity. We refer here to the change, and periodic rotation of employees, and even removing some positions for good. The activities of the Central Warehouse

and department of Sorting the clothes were merged, and the economic activity coordinator received the task of coordinating all the following activities: the central warehouse, the sorting section, all the shops; drivers, cargo handlers, and porters.

We started working on new strategies, as a result we came to the decision to open a new store in an area with a high commercial traffic (just across the Rogerius market) The new store was opened on December the 2nd and after evaluating the first month of activity we have exceptional results.

At the moment we operate a total of 5 second-hand shops, of which 4 in different areas of Oradea, and the fifth one in Marghita. During 2020 we managed to install video surveillance cameras in four of the five stores.

The economic department has 21 employees as follows:: 7 gestioners (sellers), 3 commercial workers, 7 cargo handlers, 1 driver, 2 porters, 1 coordinator.

Taking into account the business policy, we offer periodical discounts to our customers. The sale of second-hand clothing in the wholesale system (en-gros) is made according to the requirements of customers with prior appointment.

After these steps of restructuring and reorganization, we register the highest income from second-hand sales in the history of Caritas.

We thank our sponsors for their help and support! God bless them all!



# Financial report

The total income of the Caritas Catolica Association for 2020 was 10.401.355 lei, the largest part of which is given by the contribution of the residents of the 4 elderly homes, as well as personal contributions to home care and the social canteen in the amount of 3.779.793 lei, which represents 36,34%.

These are accompanied by the donations of inland sponsors (143.193 lei), funds from the National Health Insurance House (475.990 lei), representing 4,58% of total revenues; and 715.010 lei in the form of goods donated from abroad; two EU-funded projects 1.258.928 lei; respectively 271.530 lei smaller projects; and funds from the state 500.271 lei 4,8%.

From the total costs (10.079.850 lei) 43,87% is the cost of the elderly homes (4.422.182 lei). The largest amount of deficiency again comes from St. Martin's Elderly Home, where we care for the elderly with more serious diseases, which requires more resources and more staff, at the same time here we have the most social cases. Due to the coronavirus, we have not been able to receive new residents for several months, as a result, the number of beneficiaries did not reach the maximum possible in any of the elderly homes in Oradea. Following the relocation of the Home Care offices, we managed to increase the reception capacity of St. Elizabeth's Elderly Home



with 3 additional rooms where we can accommodate in the future 5 new residents, reaching a total of 40 residents which will mean higher income.

Salaries account for 50.21% of the total cost (5.060.607 lei), which was of only 49,11% in 2019. In December 2020, we managed to open a new second-hand store in Oradea, so we have a total of 5 stores all of which we managed to continuously supply with goods thanks to our enthusiastic sponsors. The sorting process has been reorganized, so that the stores receive daily merchandise



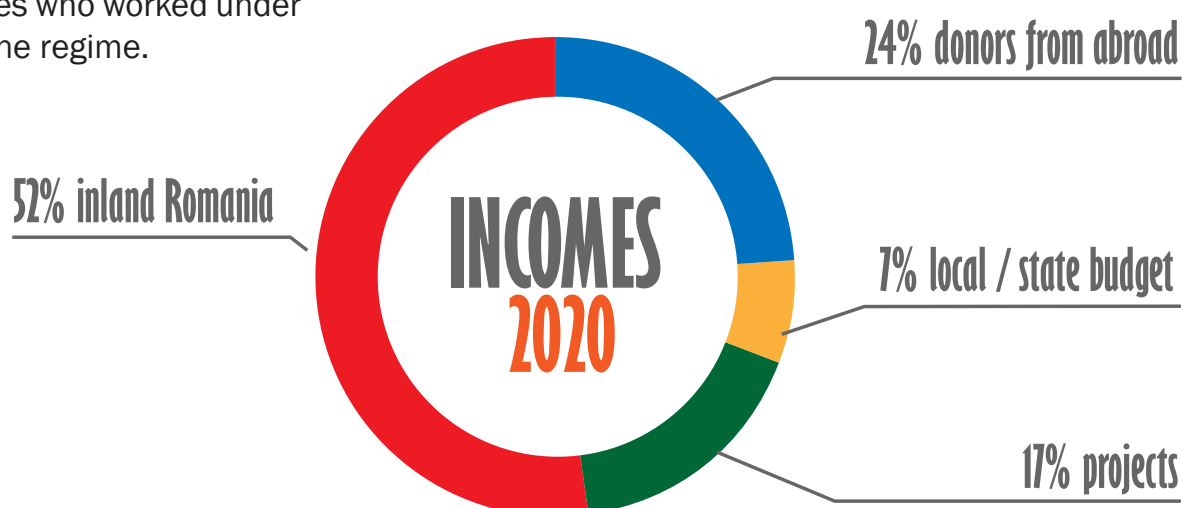
labeled with prices. The incomes of economic activity are 1.233.366 lei, the costs being 1.191.574 lei. From this profit we can cover the costs of social activities.

In early November, we launched a new service to provide breast prostheses, wigs and orthopedic bras for women with breast cancer. The main sponsors of the program are our long-term partners Jan and Coby Willemsen from the Netherlands. In November and December, we helped 30 women. And this activity brought some revenues too.

We have established a partnership with the National Food Bank since August 2020, thus, our organization also benefits from donations offered at national level by the big hypermarkets. During the year we benefited from food donations from the Food Bank in the total amount of 20.500 lei (~4150 €).

In order to ease the effects of the coronavirus pandemic, we received a special allowance from the state in the amount of 95.320 lei, to cover the salaries of employees sent to technical unemployment, the 41,5% employer's tax and the daily food of employees who worked under quarantine regime.

INCOMES 2020	thousand LEI	thousand EUR
<b>INLAND</b>		
CONTRIBUTIONS	3779.79	776.23
INLAND DONATIONS	254.65	52.30
SPONSORS	143.19	29.41
SUBVENTIONS	591.98	121.57
HEALTH INSURER	475.99	97.75
OTHER	51.81	10.64
<b>TOTAL INLAND</b>	<b>5297.41</b>	<b>1087.90</b>
<b>FROM ABROAD</b>		
IN FORM OF GOODS	715.01	146.84
MONEY DONATIONS	326.37	67.02
FINANCING SMALL PROJECTS	209.22	42.97
SALES of second hand goods	1119.75	229.96
<b>TOTAL INCOME FROM ABROAD</b>	<b>2370.35</b>	<b>486.78</b>
TOTAL INCOME without projects	7667.76	1574.68
OTHER ACCOUNTED INCOME	1360.23	279.34
<b>FINANCING OF EU PROJECTS</b>	<b>1373.37</b>	<b>282.04</b>
<b>TOTAL GENERAL</b>	<b>10401.36</b>	<b>2136.07</b>



# Financial report

EXPENSES 2020	thousand LEI	thousand EUR
St MARTIN ELDERLY HOME	1451.61	298.11
St ELISABETH ELDERLY H	1228.15	252.22
St MARGARET ELDERLY H	869.60	178.58
St ANTON ELDERLY HOME	872.80	179.24
SOUP KITCHEN ORADEA	1046.30	214.87
SOUP KITCHEN MARGHITA	487.37	100.09
MEDICAL PROGRAMS	19.40	3.98
HOME CARE (CID)	626.74	128.71
BOARDING SCHOOL	83.91	17.23
SPIRITUAL CARE ACTIVITY	0.00	0.00
TRANSPORT & DEPOSIT	878.24	180.36
ADMINISTRATIE	373.81	76.77
<b>TOTAL OPERATION COSTS</b>	<b>7937.93</b>	<b>1630.17</b>
HUMANITARIAN AID AND EXPENSES WITH GOODS	590.13	121.19
<b>TOTAL COSTS without projects</b>	<b>8528.06</b>	<b>1751.36</b>
PROJECT St. Ioseph's Center	89.92	18.47
PROJECTS FROM EU FUNDS	1385.41	284.51
SMALL PROJECTS	76.42	15.69
<b>TOTAL PROJECTS</b>	<b>1551.75</b>	<b>318.67</b>
<b>TOTAL GENERAL</b>	<b>10079.81</b>	<b>2070.03</b>



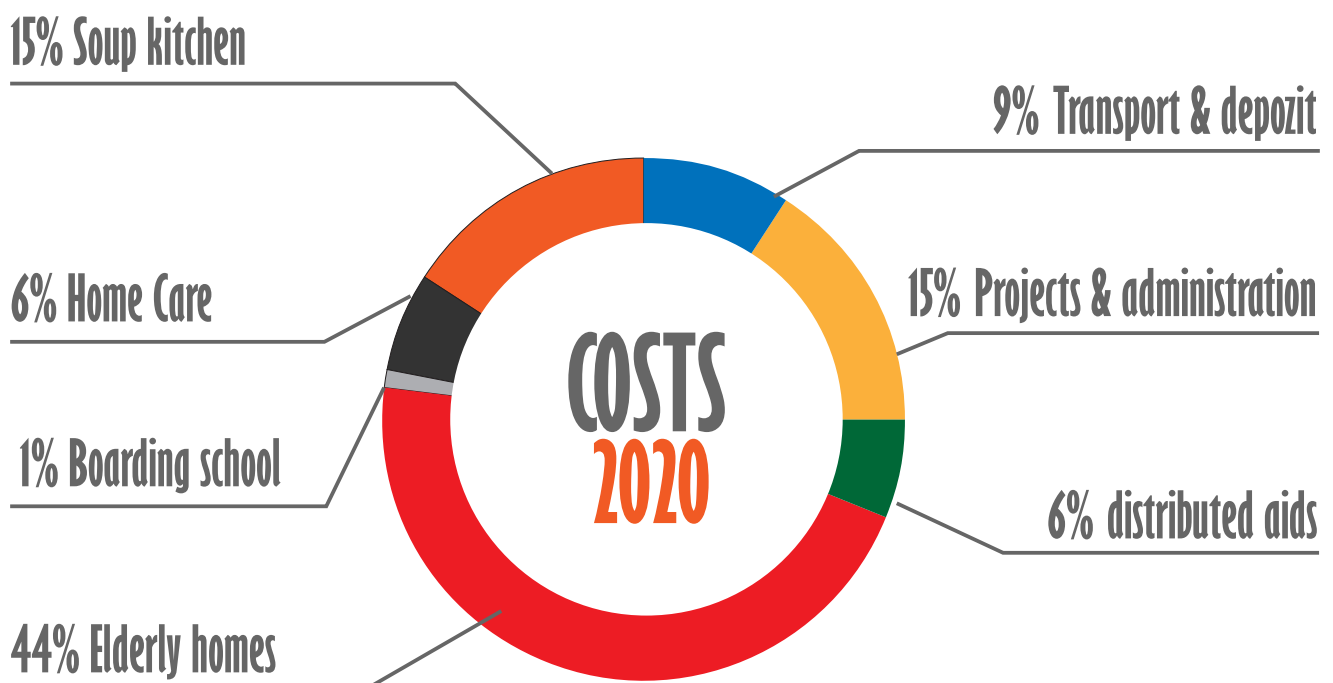


## Major investments made in 2020:

- With the 100,000 lei received from the County Council, we have finished the renovation of the ground floor of St. Joseph's Center including the offices where the Home Care Centre was to be moved. At the same time, we equipped the building with smoke detectors worth 91.392 lei, I mounted a lightning rod device worth 4.398 lei. Caritas' own contribution for this investment was 14.756 lei
- installation of surveillance cameras in the 4 second-hand stores in Oradea worth 16.000 lei
- the purchase of a car specially equipped for the transport of wheelchair patients co-financed within the Salonta project worth 116.000 lei, to which the contribution of Caritas was 36.000 lei
- equipping the canteen in Marghita with a professional oven worth 5.500 € funded by Pastor Harold van Overbeek and Stichting Werkgroep "Een Aarde" from Asten.
- The Franciscan Sisters of Breda contributed a donation of 15.000 euro to support rural work points of the home care service, of which 5,500 euros were allocated to the workpoint in Marghita, 5,000 euros to Salonta office and 4,500 euros to Sălacea.

Our future plans include the arrangement of the Day Care Center for the Elderly in Oradea, and the continuous development of the polyclinic that will be relaunched in 2021

We hope that next year will be at least the same as the previous year in terms of achievements and economic situation.



# Helping center for breast cancer patients

We feel lucky that in a difficult year like 2020, we have managed to expand our activities with a new service. At the initiative of our Dutch partner Stichting Steungroep Nederland Roemenië (StNedRom), we have launched an aid programme to provide breast prostheses, wigs and orthopaedic bras for women with breast cancer, as well as lymphatic massage treatment to prevent lymphatic Lymphedema. New service was opened on the 27th of October.



During the months-long preparation, a new office was established and equipped for this, and the head of the new service was able to participate in lymphatic massage and medical taping trainings with the support of our Dutch partners, thus expanding her professional knowledge.

By the end of the year, we were able to provide breast prostheses and wigs to 31 women with cancer who came to us for help from Oradea, Salonta, Margita and the area around Tinca.

For three women, lymphatic massage and kinesiological patches have been used in 3, 4 and 6 occasional treatments to alleviate the lymphatic obstruction of the upper arm following breast amputation, while also providing advice on how to prevent lymphedema at home.

We managed to set up the office very professionally. Its disadvantage is that it does not have a warehouse or other storage space, therefore not all materials can be stored in the same place. In the hope of further cooperation, we would also like to thank our sponsors on behalf of the ladies suffering from breast cancer!





## Special thanks to our sponsors

We would like to express our most sincere gratitude to the sponsors who have helped our charitable work this year!



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- Wilhelmine Walderdorff (Maria Anzbach);
- Wolfgang Becker (Maria Anzbach);



### from BELGIUM

- Fam. Dr. Patrick Bellinck, V.Z.W.



# Special thanks to our sponsors



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## Săcueni

- Home Care
- Social aids

## Sălacea

- Home Care
- Social aids

## Santău

- Home Care
- Social aids

## Oradea

- Home Care
- Soup Kitchen
- St. Elisabeth's Elderly Home
- St. Martin's Elderly Home
- Boarding School
- Polyclinic
- Social aids
- Headquarters

# Taşnad

- Home Care
- Soup kitchen
- Daycare center for elderly
- Polyclinic
- Social aids

# Marghita

- Home Care
- Soup Kitchen
- St. Anthon's Elderly Home
- St. Margaret's Elderly Home
- Social aids

# Oşorhei

- Home Care
- Medical deposit
- Social aids

# Salonta

- Home Care
- Social aids





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